

PCR Results

Provider: Hope Found

Date(s) of PCR Review: 2/27/2012- 2/29/2012

Services Reviewed: In-Home

Total # of Q/A indicators met: 92

Total # of Q/A indicators not met: 4

Scores/results from Initial Review:

Service	Person Centered Domains Score	%	Organizat ion Score	%	Satisfactio n Score	%
# Yes/Total			# Yes/Total		# Yes/Total	
In-Home Supports	70/70	100%	22/26	85%	18/20	90%

Hope Found, Inc. received an excellent score of 100% in Person Centered Outcomes for In-Home Supports; a satisfactory score of 85% in Organizational Outcomes; and an excellent score of 90% in Satisfaction for In- Home Supports.

As a result, Hope Found, Inc. received an overall rating of Satisfactory for In-Home Supports.

Follow up required: No

Scores/results from F/U review if required: N/A

Certification issued/dates/services

Annual	In-Home Supports	2/27/2012- 2/27/2013
--------	------------------	----------------------

Number of PCR issues requiring F/U through Issue Resolution System in MCIS: 4